ANNEX no. 2

FORM FOR REPORTING INCIDENTS THAT AFFECTED THE SECURITY AND INTEGRITY OF ELECTRONIC COMMUNICATIONS NETWORKS AND SERVICES		
1. Provider:		
2. Date and hour:		
2.1 Date and hour when the incident occurred	Date:	Hour:
2.2 Date and hour when the incident was detected	Date:	Hour:
3. Incident impact and cause type:		
3.1 Affected service/services:		

☐ Publicly available telephone services:
- ☐ provided by means of fixed public networks or networks with limited mobility — Number of affected connections.....
- ☐ by means of public land mobile networks — Number of affected connections.....
- ☐ by means of satellite public networks — Number of affected connections.....
- ☐ call transport services — Number of affected connections.....

☐ leased lines services — Number of affected connections.....

☐ data transmission services (including VPN):
- ☐ at fixed locations — Number of affected connections.....
- ☐ limited mobility — Number of affected connections.....
- ☐ SMS (cellular networks only) — Number of affected connections.....
- ☐ mobile (including MVNO) — Number of affected connections.....

☐ Internet access services:
- ☐ dial-up (local loop only) — Number of affected connections.....
- ☐ permanent connections at fixed locations — Number of affected connections.....
- ☐ mobile radio connections (including MVNO) — Number of affected connections.....

☐ Linear audiovisual media programme retransmission to end-users:
- ☐ fixed or satellite access (DTH type) — Number of affected connections.....
- ☐ mobile or satellite access (S-DAB/DVB-S type) — Number of affected connections.....
- ☐ terrestrial, with access at a fixed location CATV, DVB-C/Mx. IPTV etc. — Number of affected connections.....
- ☐ dedicated terrestrial T-DAB/DVB-T type — Number of affected connections.....
- ☐ public cellular radio (Mobile TV type) — Number of affected connections.....

☐ other electronic communications services
- ☐ professional mobile radiocommunications services
  - ☐ voice — Number of affected connections.....
  - ☐ radio messages — Number of affected connections.....
  - ☐ data transmission, telex — Number of affected connections.....
  - ☐ location, position — Number of affected connections.....
- ☐ other types of services
  - ☐ electronic communications services allowing voice services — Number of affected connections.....

☐ electronic communications services allowing access to content	Number of affected connections.....
☐ other types of services than above	Number of affected connections.....

3.2 Impact parameters:

Total number of connections affected by the incident:

Affected assets/equipment:

Incident duration:

Area/geographic spread:

Impact on emergency calls:

3.3 Incident description:

3.4 Type of incident cause:

☐ human error
☐ system error
☐ natural phenomenon
☐ malicious action
☐ external cause/third party

3.5 Other information on the incident cause:

4. Other information on the incident

4.1 Incident response actions (including the moment when they were taken):

4.2 Measures taken or planned in order to prevent the occurrence of a similar incident / remove the incident cause (including the moment when they have been / will be taken):
4.3 Other providers of electronic communications networks and services affected:
4.4 Other remarks: